Seven Hills Recreation Center Private Lessons Policies and Procedures (Updated 10/2/23)

Important Safety Procedures:

- Follow all posted pool rules and procedures.
- Do not come to the lesson if you or the participant is sick.
- No street shoes on deck since we would like to keep our deck clean.
- All inside chairs must stay in the same spot and must not be moved.
- If the participant is not potty trained, they must wear a swim diaper. They can be purchased at the front desk for \$1.
- Please do not eat food/drink beverages or glass containers on pool deck/patio. You can do so in the lobby area.

<u>Fees</u>^{*}: Individual or semi-private (2-3 swimmers of the same ability level*) lessons are \$30 per half hour. **The fee for the lesson is the same no matter how many swimmers are in that lesson. Here are a few examples: If there are 3 swimmers for a 30-minute lesson, then the total fee is \$30 or if there are two swimmers in a 60-minute lesson, the total fee is \$60.*

<u>Payment</u>: Payment must be received before each scheduled lesson at the front desk using credit, cash, or check. Bring the receipt to your instructor so they can proceed with the lesson(s).

<u>**Cancellations:**</u> If you cancel within **6 hours** of the scheduled lesson, you will be charged the full fee(s) for the lesson(s). You will not be able to schedule another lesson until the fee is paid.

No Show: You will be charged the full lesson(s) fee if you do not show up for your lesson. You will not be able to schedule another lesson until the fee is paid.

Late for Lessons: If you are late for a lesson, the instructor will do the best they can to give the swimmer a full lesson. If there is another lesson or activity scheduled immediately after the lesson, your lesson(s) may be cut short.

Open/Lap Swim After the Lesson(s): If the participant or other individuals would like to stay after and swim, they must have membership or pay a drop-in fee per person. Proof of residency must be provided.