



PARKS AND RECREATION DEPARTMENT COVID-19 (CORONAVIRUS) UPDATE

The majority of the Parks and Recreation Department employees are currently out of the office due to Governor DeWine's orders to stay at home. The employees will be invited back in the office as of May 26th. For Recreation related issues, you may call the main Recreation Department phone number, 216-524-6262. We have phones staffed Monday – Friday 10am – 5pm. You can also email the Recreation Director at jburger@sevenhillsohio.org or Park Supervisor at jbass@sevenhillsohio.org.

For immediate assistance with urgent issues, you may call the main City Hall phone number, 216-524-4421. City Hall remains open 8:30am to 4:30pm Monday through Friday by appointment only. Thank you and stay healthy.

PARKS AND RECREATION DEPARTMENT UPDATE AS OF 5/19/2020:

- The Community Recreation Center will re-open on May 26th with normal operating hours.
- City playgrounds, athletic fields, tennis courts and basketball courts are closed until further notice.
- Youth Baseball, Softball and Tee Ball are still being postponed at this time.
- The spring/summer Adult Softball season is still being postponed at this time.
- All facility rentals scheduled in June will be re-scheduled or cancelled. Renters will be notified and will have the ability to re-schedule, select a household credit or select a refund.
- All programs and events have been postponed until further notice with the exception of the programs listed below.
 - Summer Camp is open for registration with very limited numbers. Camp will follow our original schedule for dates.
 - If you registered for swim lessons or Rookie Programs that were to take place in April, May (and now June), you have received a household credit to be used in the future. If you would like to request a refund instead of a household credit, please contact Jen at jburger@sevenhillsohio.org.
 - The Youth Spring Soccer season was cancelled 4/3/2020. Full refunds will be issued to those who signed up for the spring season only. We have issued a percentage of the fees paid back as a household credit to all participants who registered for in the fall for the combined fall/spring soccer season.

Please check www.sevenhillsohio.org for updates which will be posted as soon as the information is available.

REFUNDS/CREDITS/EXTENSIONS – WHILE THE FACILITY IS CLOSED

- PROGRAMS: Household Credits will be issued for all cancelled programs.
- GROUP EXERCISE PUNCH CARDS: Refunds will not be given. Pass expirations will be extended by the amount of time we are closed. Adult Program Sessions will be extended.
- FACILITY RENTALS: Renters will be notified and will have the ability to select a reschedule, household credit or refund.
- ANNUAL MEMBERSHIPS: Refunds will not be given. Pass expirations will be extended by the amount of time we are closed.

WHILE VISITING OUR OUTDOOR FACILITIES, PLEASE BE AWARE OF THE FOLLOWING:

- Per an order issued by the Ohio Department of Health, ALL PUBLIC PLAYGROUNDS ARE CLOSED.
- Athletic fields, tennis courts and basketball courts are currently closed as well.
- The ODH is requiring that individuals must at all times or as much as reasonably possible, maintain social distancing of 6 feet from any other person with the exception of family or household members.
- All public and private gatherings of any number of people occurring outside a single household or living unit are prohibited, with the exception of household or family members.
- Any gatherings of 10 people or more is prohibited.
- Stay home if you are sick and practice good hygiene. Wash your hands after touching surfaces. Avoid touching your face. Sneeze or cough into a tissue or the inside of your elbow. Place garbage in trash receptacles.

Information regarding COVID-19 can be found at: Ohio Department of Health: www.coronavirus.ohio.gov