



Chagrin Valley Dispatch Center
(Brecksville Satellite Center)

In 2018, The City of Seven Hills will be forced to make a change to our dispatching services. Our long time partners, The City of Broadview Heights, will be closing their dispatch center. The City of Broadview Heights has provided excellent service for our residents for many years at a very reasonable cost. We are pleased to announce that the Administration has asked Council to continue and improve that excellent service by joining the Chagrin Valley Dispatch Center at the Brecksville Satellite Office. The brand new Dispatch Center will be located in the Brecksville Police Department on Brecksville Road. The Center is expected to be completed in late 2018. The Dispatch Center will provide the latest technology to our residents. Below are some of the advantages and cost of joining The Chagrin Valley Dispatch Center.

1. Shared resources and costs.

The Council of Governments allows Seven Hills to partner with the cities of Brecksville, Broadview Heights and Independence to share the cost of dispatching. It also sets up a vehicle to share other services and consolidate operations where applicable.

2. Access to grant money.

By joining Chagrin Valley Dispatch Center we are eligible for the 911 grant money distributed by the State.

3. Return of up to 41% of our start up cost.

The initial capitalization cost to outfit the dispatch center is shared by the cities of Brecksville, Broadview Heights, Independence and Seven Hills. The cost is not to exceed 1.2 million (\$300,000) per city. As additional cities join the Brecksville Center, the original member cities (Brecksville, Broadview Heights, Independence and Seven Hills) are eligible for a return of up to 41% of their initial cost (\$300,000).

4. Immediate member of Chagrin Valley Dispatch Center.

Normally, new cities would pay a buy in fee and have to wait 5 years to become a member. This waiver allows us to receive a return on our capitalization cost sooner when new communities join the center.

5. Location of center.

The Satellite Center will be located in Brecksville in their police department. This location is closer than Bedford Hospital and regionalizes our resources.

6. Improved services.

We will be improving our service to our residents by joining one of the top ranked dispatch centers in the country.



Costs to the City of Seven Hills

1. Capitalization cost.

No more than \$300,000 for 2018, currently estimated at \$272,000.

2. Consultant fee for build out of Dispatch Center.

One time fee of \$150,000 paid over 1 year. The fee will be split between the 4 communities. It will cost Seven Hills no more than \$2,500 per month (\$30,000/year).

3. Yearly dispatch cost.

Once the dispatch center is complete and operational, our first year estimate for dispatching is \$159,229.02. This amount is based on call volume and will be adjusted to reflect the actual call volume. Currently, we pay \$156,000 yearly for dispatching. That price has been generously frozen by City of Broadview Heights for at least 8 years.